Visitor arrivals totalled 9,918,273 in the third quarter, up by 10.2% year-on-year. The average length of stay of visitors shortened by 0.1 day to 1.2 days. Visitors on package tours decreased by 16.5% to 1,868,107. In the first three quarters of 2019, visitor arrivals and package tour visitors grew by 17.0% and 4.2% respectively year-on-year; the average length of stay of visitors went down by 0.1 day.

At the end of the third quarter of 2019, the 121 hotels & guesthouses operating in Macao provided a total of 38,523 guest rooms, down by 0.6% year-on-year. Number of guests increased by 1.9% to 3,634,019, while the average occupancy rate fell by 1.0 percentage point to 90.3%. In the first three quarters of 2019, guests of hotels & guesthouses rose by 1.7% year-on-year, and the average occupancy rate went up by 0.4 percentage points.

Total spending (excluding gaming expenses) of visitors amounted to MOP15.20 billion in the third quarter, representing a decrease of 17.2% year-on-year; per-capita spending of visitors reduced by 24.9% to MOP1,532. The Tourist Price Index (TPI) dropped by 0.6% year-on-year. In the first three quarters of 2019, total spending of visitors fell by 6.7% and TPI went down by 0.4%.

Principal Indicators

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Q3 2019</th>
<th>2018 Q3 (%)</th>
<th>Q1-Q3 2019 (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visitor Arrivals</td>
<td>9,918</td>
<td>89,918</td>
<td>10.2%</td>
</tr>
<tr>
<td>Average Length of Stay of Visitors (Day)</td>
<td>1.2</td>
<td>1.2</td>
<td>0.1 Day</td>
</tr>
<tr>
<td>Guests of Hotels &amp; Guesthouses</td>
<td>3,634</td>
<td>3,468</td>
<td>4.2%</td>
</tr>
<tr>
<td>Average Occupancy Rate</td>
<td>90.3</td>
<td>90.8</td>
<td>1.0 p.p.</td>
</tr>
<tr>
<td>Tourist Price Index</td>
<td>129.9</td>
<td>132.0</td>
<td>0.4%</td>
</tr>
<tr>
<td>Per-capita Spending of Visitors</td>
<td>1,532</td>
<td>1,532</td>
<td>24.9%</td>
</tr>
</tbody>
</table>

Alameda Dr. Carlos d’Assumpção No. 411-417, Dynasty Plaza, 17th floor, Macao Tel: (853) 8399 5311 Fax: (853) 2830 7825 E-mail: info@dsec.gov.mo

Official Statistics. Reproduction of these data is allowed provided the source is quoted.
Visitor Arrivals

Visitor Arrivals at Different Checkpoints

<table>
<thead>
<tr>
<th>Number of Visitors</th>
<th>YoY</th>
<th>3rd Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>819 367</td>
<td>49.7%</td>
<td>Outer Harbour</td>
</tr>
<tr>
<td>663 553</td>
<td>42.0%</td>
<td>Taipa Ferry Terminal</td>
</tr>
<tr>
<td>5 371 773</td>
<td>16.2%</td>
<td>Border Gate</td>
</tr>
<tr>
<td>1 288 393</td>
<td></td>
<td>Hong Kong-Zhuhai-Macao Bridge</td>
</tr>
<tr>
<td>972 812</td>
<td>17.0%</td>
<td>Airport</td>
</tr>
<tr>
<td>802 375</td>
<td>3.6%</td>
<td>Others</td>
</tr>
</tbody>
</table>

3rd Quarter YoY:
- Over 50% YoY decrease for Overnight Visitors and Same-day Visitors.

Distribution of Visitors by Country/Place for 3rd Quarter

Mainland Visits 7 140 837
IVS Visitors 3 269 733 (45.8% of total)

Mainland Visitors Travelling Under Individual Visit Scheme (IVS)

Overnight Visitors
- Q3: 4 787 904 (48.3% of total) YoY: -1.2%
- Q1-Q3: 14 273 731 (47.3% of total) YoY: 4.9%

Same-day Visitors
- Q3: 5 130 369 (51.7% of total) YoY: 23.5%
- Q1-Q3: 15 929 175 (52.7% of total) YoY: 30.6%

Visitor Arrivals at Checkpoints

- Outer Harbour: Q3 1 470 1395 (49.7% YoY)
- Taipa Ferry Terminal: Q3 1 247 838 (42.0% YoY)
- Border Gate: Q3 6 030 (16.2% YoY)
- Hong Kong-Zhuhai-Macao Bridge: Q3 9 797 (17.0% YoY)
- Airport: Q3 2 091 206 (3.6% YoY)
- Others: Q3 1 342 912 (17.0% YoY)

Q1 - Q3

- Outer Harbour: Q1-Q3 2 866 2 085 (1.2% YoY)
- Taipa Ferry Terminal: Q1-Q3 1 247 838 (4.9% YoY)
- Border Gate: Q1-Q3 15 827 (49.7% YoY)
- Hong Kong-Zhuhai-Macao Bridge: Q1-Q3 9 797 (42.0% YoY)
- Airport: Q1-Q3 2 091 206 (17.0% YoY)
- Others: Q1-Q3 1 342 912 (17.0% YoY)

Others:
- Mainland Visitors: 7 140 837
- IVS Visitors: 3 269 733

Distribution of Visitors by Country/Place:
- Mainland China: 72.0%
- Hong Kong: 18.8%
- Taiwan: 2.8%
- Republic of Korea: 1.6%
- Other Asian Countries/Places: 3.2%
- Others: 1.6%

Total:
- Q3 15 827
- Q1-Q3 14 273 731
Hotels & Guesthouses

- **5-star Hotels**
  - Q3: 36 establishments, 24,547 rooms, 2,075,289 guests
  - Q1-Q3: 5,913,435 guests

- **4-star Hotels**
  - Q3: 17 establishments, 7,159 rooms, 858,661 guests
  - Q1-Q3: 2,619,155 guests

- **3-star Hotels**
  - Q3: 16 establishments, 4,991 rooms, 558,745 guests
  - Q1-Q3: 1,582,104 guests

- **2-star Hotels**
  - Q3: 14 establishments, 873 rooms, 86,145 guests
  - Q1-Q3: 267,335 guests

- **Guesthouses**
  - Q3: 38 establishments, 953 rooms, 55,179 guests
  - Q1-Q3: 162,213 guests

Distribution of Guests by Country/Place for 3rd Quarter

- Mainland China: 69.7%
- Hong Kong: 12.6%
- Other Asian Countries/Places: 6.8%
- Others: 2.3%
- Japan: 1.3%
- Republic of Korea: 3.9%
- Taiwan: 3.4%
- Others: 1.3%

Average Occupancy Rate for 3rd Quarter

- 5-star Hotels: 92.1%
- 4-star Hotels: 89.6%
- 3-star Hotels: 90.7%
- 2-star Hotels: 72.6%
- Guesthouses: 59.3%

3rd Quarter 2019
Visitor Spending

Overnight Visitors

- Total Spending
  - Q3: 12,186 Million MOP ($20.0% YoY)
  - Q1-Q3: 37,387 Million MOP ($9.4% YoY)
- Per-capita Spending
  - Q3: 2,545 MOP ($19.1% YoY)

Same-day Visitors

- Total Spending
  - Q3: 3,012 Million MOP ($3.2% YoY)
  - Q1-Q3: 10,447 Million MOP ($4.6% YoY)
- Per-capita Spending
  - Q3: 587 MOP ($21.6% YoY)

Top Five Countries/Places with Highest Per-capita Spending for 3rd Quarter

1. Republic of Korea: 2,037 MOP ($17.5% YoY)
2. Singapore: 1,842 MOP ($17.4% YoY)
3. Japan: 1,805 MOP ($6.6% YoY)
4. Mainland China: 1,691 MOP ($26.7% YoY)
5. Australia: 1,608 MOP ($8.1% YoY)

Structure and Per-Capita Spending of Visitors by Main Purpose of Visit for 3rd Quarter

- Shopping: 45.2% (Share in shopping spending)
- Accommodation: 26.9%
- Food & Beverage: 20.5%
- Transport: 5.6%
- Others: 1.8%

- Clothing: 73 MOP (10.5%)
- Handbags & Shoes: 71 MOP (10.2%)
- Cosmetics & Perfume: 219 MOP (31.6%)
- Local Food Products: 218 MOP (31.5%)
- Jewellery & Watches: 68 MOP (9.8%)
- Other Shopping Spending: 44 MOP (6.4%)
- Gaming: 824 MOP (13.1%)
- Attending MICE Events: 303 MOP (5.0%)
- Visiting Relatives or Friends: 1,535 MOP (25.8%)
- Business & Professional, 865 MOP (14.9%)
- Transit: 3,030 MOP (51.7%)
- Others: 574 MOP (9.8%)

Structure of Visitor Spending for 3rd Quarter

- Shopping: 45.2%
- Accommodation: 26.9%
- Food & Beverage: 20.5%
- Transport: 5.6%
- Others: 1.8%
Tourist Price Index

<table>
<thead>
<tr>
<th>Item</th>
<th>(Weight)</th>
<th>YoY</th>
<th>QoQ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food, Alcoholic Beverages</td>
<td>(12.8%)</td>
<td>2.2%</td>
<td>0.1%</td>
</tr>
<tr>
<td>and Tobacco</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clothing and Footwear</td>
<td>(15.8%)</td>
<td>5.5%</td>
<td>10.3%</td>
</tr>
<tr>
<td>Accommodation</td>
<td>(23.1%)</td>
<td>4.6%</td>
<td>13.6%</td>
</tr>
<tr>
<td>Restaurant Services</td>
<td>(17.5%)</td>
<td>1.6%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Transport and Communications</td>
<td>(8.1%)</td>
<td>0.8%</td>
<td>2.8%</td>
</tr>
<tr>
<td>Medicine and Personal Goods</td>
<td>(6.3%)</td>
<td>0.3%</td>
<td>0.3%</td>
</tr>
<tr>
<td>Entertainment and</td>
<td>(2.1%)</td>
<td>3.0%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Cultural Activities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Miscellaneous Goods</td>
<td>(14.4%)</td>
<td>2.4%</td>
<td>1.7%</td>
</tr>
</tbody>
</table>

Proportions of Visitors who were Satisfied with the Services/Facilities

<table>
<thead>
<tr>
<th>Change p.p.</th>
<th>Environmental Hygiene</th>
<th>Public Facilities</th>
<th>Travel Agencies</th>
<th>Hotels</th>
<th>Gaming Establishments</th>
<th>Restaurants</th>
<th>Retail Shops</th>
<th>Public Transport</th>
<th>Tourist Attractions (Adequate)</th>
</tr>
</thead>
<tbody>
<tr>
<td>86.2%</td>
<td>83.8%</td>
<td>82.8%</td>
<td>88.8%</td>
<td>80.6%</td>
<td>1.1%</td>
<td>81.5%</td>
<td>84.6%</td>
<td>75.5%</td>
<td>60.7%</td>
</tr>
<tr>
<td>-0.4</td>
<td>-0.5</td>
<td>-0.6</td>
<td>-1.0</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Proportion of Visitors who Expressed Satisfaction

Historical Data

<table>
<thead>
<tr>
<th></th>
<th>Q3</th>
<th>Q1 - Q3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visitor Arrivals (’000)</td>
<td>8 245</td>
<td>8 097</td>
</tr>
<tr>
<td>Average Length of Stay (Day)</td>
<td>1.0</td>
<td>1.1</td>
</tr>
<tr>
<td>Visitors on Package Tours (’000)</td>
<td>3 155</td>
<td>2 515</td>
</tr>
<tr>
<td>Guests (’000)</td>
<td>2 752</td>
<td>2 801</td>
</tr>
<tr>
<td>Average Occupancy Rate (%)</td>
<td>87.1</td>
<td>83.3</td>
</tr>
<tr>
<td>Total Spending (Million MOP)</td>
<td>15 486</td>
<td>12 467</td>
</tr>
<tr>
<td>Per-capita Spending (MOP)</td>
<td>1 878</td>
<td>1 540</td>
</tr>
<tr>
<td>YoY(%)</td>
<td>4.9</td>
<td>-2.7</td>
</tr>
</tbody>
</table>
Sampling Errors of Visitor Spending for 3rd Quarter

<table>
<thead>
<tr>
<th></th>
<th>Per-capita Spending</th>
<th>Shopping</th>
<th>Accommodation</th>
<th>Food &amp; Beverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visitors</td>
<td>1.0</td>
<td>0.8</td>
<td>0.8</td>
<td>0.6</td>
</tr>
<tr>
<td>Overnight Visitors</td>
<td>1.6</td>
<td>1.4</td>
<td>1.3</td>
<td>1.0</td>
</tr>
<tr>
<td>Same-day Visitors</td>
<td>0.6</td>
<td>0.4</td>
<td>0.6</td>
<td>0.4</td>
</tr>
</tbody>
</table>

Methodology

Data are obtained primarily from the Public Security Police Force, travel agencies, hotels, guesthouses and Visitor Expenditure Survey.

Data on visitor arrivals are provided by the Public Security Police Force on a monthly basis, while information on visitors on package tours is obtained from travel agencies every month. Besides, monthly information on guests is collected from hotels and guesthouses.

Visitor Expenditure Survey, which covers all visitors in Macao, adopts quota sampling method in selecting the sample. Enumerators collect data on spending as well as comments on services and facilities from visitors during their stay in Macao at major departure points. Survey results for visitor expenditure were extrapolated from data of about 22,000 valid questionnaires collected in the third quarter of 2019, whereas results for visitor comments were derived by aggregating the data collected from the sample.

Glossary

Visitor: Any person taking a trip to a main destination outside his/her usual environment, for less than a year, for any main purpose other than to be employed by a resident entity in the country or place visited.

Classification of Visitors:
- Overnight Visitor: Visitor who stays at least one night in a residential accommodation or casino in the place visited.
- Same-day Visitor: Visitor who does not spend the night in any residential accommodation, hotel/guesthouse, or casino in the place visited.

Main Purpose of Visit: The most important reason or motivation for the trip, in the absence of which the trip would not have taken place.

Spending of Visitors: The amount paid by visitors for the purchase of goods and services for own use or to give away, including expenses paid by the visitors or reimbursed by others such as relatives, friends or employers. Spending of visitors excludes gaming expenses, donations, expenses on purchase of assets and goods for resale.

Note: The definitions are in accordance with the International Recommendations for Tourism Statistics 2008 of UNWTO.

Symbols and abbreviations:
- Absolute value equals zero
- Not applicable
- Percentage
- Thousand
- Macao Pataca
- Percentage point
- Year-on-year Change
- Quarter-on-quarter Change