

Government of Macao Special Administrative Region Statistics and Census Service

TOURISM STATISTICS

WHOLE YEAR AND 4TH QUARTER OF 2024

- In 2024, number of visitor arrivals increased by 23.8% year-on-year to 34,928,650, while their average length of stay decreased by 0.1 day to 1.2 days; number of inbound package tour visitors was 2,102,529, up by 63.8%. In the fourth quarter of 2024, visitor arrivals totalled 9,007,736, up by 8.7% year-on-year; meanwhile, the average length of stay of visitors shortened by 0.1 day to 1.1 days. The number of inbound package tour visitors was 606,465, a rise of 12.4%.
- At the end of 2024, the 146 hotel establishments offering accommodation services to the public provided a total of 43,044 guest rooms. In 2024, the average occupancy rate of guest rooms increased by 4.9 percentage points year-on-year to 86.4%, and number of guests grew by 6.4% to 14,433,006. In the fourth quarter, the average occupancy rate of guest rooms climbed by 5.6 percentage points year-on-year to 89.5%, while the number of guests went down by 6.2% to 3,540,923.
- In 2024, total spending of visitors (excluding gaming expenses) rose by 5.8% year-on-year to MOP75.36 billion, whereas per-capita spending of visitors dropped by 14.6% to MOP2,157. In the fourth quarter, total spending (MOP19.15 billion) and per-capita spending (MOP2,126) of visitors showed respective year-on-year decreases of 0.2% and 8.2%.
- The Tourist Price Index (TPI) for 2024 (146.23) rose by 3.15% year-on-year, and the TPI for the fourth quarter (152.05) increased by 1.05%.

Principal Indicators

| | Q4 | YoY (%) | 2024 | YoY (%) |
|---|-------------------|-------------|----------|---------|
| Visitors | | | | |
| Visitor Arrivals ('000) | 9 007.7 | 8.7 | 34 928.7 | 23.8 |
| Overnight Visitors | 3 957.5 | -0.8 | 16 043.8 | 12.8 |
| Same-day Visitors | 5 050.2 | 17.6 | 18 884.9 | 35.0 |
| Average Length of Stay (Da | y) 1.1 | -0.1 | 1.2 | -0.1 |
| Inbound Package Tour | 606.5 | 12.4 | 2 102.5 | 63.8 |
| Visitors ('000) Local Tour Visitors ('000) | 61.3 | -12.2 | 222.7 | 9.3 |
| Hotel Establishments | 01.5 | -12.2 | 222.1 | 5.5 |
| Average Occupancy Rate c Guest Rooms (%) | of 89.5 | 5.6 ª | 86.4 | 4.9 a |
| Guests ('000) | 3 540.9 | -6.2 | 14 433.0 | 6.4 |
| Visitor Spending ^b | | | | |
| Total Spending (Million MOP) | 19 149 | -0.2 | 75 358 | 5.8 |
| Per-capita Spending (MOP) | 2 126 | -8.2 | 2 157 | -14.6 |
| Tourist Price Index | 152.05 | 1.05 | 146.23 | 3.15 |
| Residents purchasing | 155.3 | 21.7 | 583.1 | 39.1 |
| outbound services throug | gh | | | |
| travel agencies ('000) | - | | | |
| ^a Percentage point | ^b Evol | udina aamin | | |

Visitor Arrivals and Average Length of Stay of Visitors



Excluding gaming expenses



Average Occupancy Rate of Guest Rooms and Number of Guests

Alameda Dr. Carlos d'Assumpção No. 411-417, Dynasty Plaza, 17th floor, Macao Tel: (853) 8399 5311 Official Statistics. Reproduction of these data is allowed provided the source is quoted.

Total Spending and Per-capita Spending of Visitors



99 5311 Fax: (853) 2830 7825 E-mail: info@dsec.gov.mo

^a Percentage point

Visitor Arrivals



Source of Visitors



Principal Source of Mainland Visitors

| | | | | '000 |
|-----------------------------------|-----------|---------|--------|---------|
| | Q4 | YoY (%) | 2024 | YoY (%) |
| Total | 6 274 | 10.4 | 24 491 | 28.6 |
| Guangdong Province | e 3 472 | 12.8 | 13 112 | 27.6 |
| Shanghai | 202 | -11.8 | 872 | 11.2 |
| Zhejiang Province | 196 | 9.1 | 841 | 25.0 |
| Jiangsu Province | 177 | -5.0 | 786 | 12.5 |
| Fujian Province | 148 | -1.6 | 590 | 10.9 |
| Hunan Province | 144 | -1.9 | 609 | 18.0 |
| Beijing | 140 | 10.3 | 546 | 39.4 |
| Hubei Province | 131 | -4.9 | 567 | 11.0 |
| Sichuan Province | 127 | -1.5 | 492 | 18.3 |
| Guangxi Zhuang Autonomous Regi | 126 on | 3.7 | 547 | 10.0 |

Hotel Establishments

Numbers of operating establishments, guest rooms and guests

| | Operating Establishments | Guest Rooms | Guests ('000) | | |
|--|-----------------------------|----------------|---------------|--------|--|
| | (No.) | (No.) | Q4 | 2024 | |
| Total | 146 | 43 044 | 3 541 | 14 433 | |
| Hotels | 102 | 41 837 | 3 425 | 14 007 | |
| 5-star | 38 | 24 194 | 1 712 | 7 390 | |
| 4-star | 19 | 9 131 | 852 | 3 349 | |
| 3-star | 20 | 6 528 | 623 | 2 369 | |
| 2-star | 25 | 1 984 | 238 | 899 | |
| Economical accommodatio establishments | | 1 207 | 116 | 426 | |

Visitors from the Guangdong-Hong Kong-Macao Greater Bay Area

| | | | | '000 |
|---------------|----------------|---------|--------|---------|
| | Q4 | YoY (%) | 2024 | YoY (%) |
| Total | 4 966 | 6.8 | 19 165 | 16.1 |
| Hong Kong | 1 778 | -3.2 | 7 180 | -0.2 |
| Special Admin | istrative Regi | on | | |
| Guangzhou | 630 | 4.9 | 2 436 | 21.6 |
| Shenzhen | 454 | 13.2 | 1 672 | 31.9 |
| Zhuhai | 966 | 24.9 | 3 411 | 40.4 |
| Foshan | 331 | 8.3 | 1 329 | 25.0 |
| Huizhou | 51 | 12.9 | 209 | 36.0 |
| Dongguan | 180 | 15.8 | 693 | 30.7 |
| Zhongshan | 298 | 10.7 | 1 139 | 23.4 |
| Jiangmen | 219 | 5.9 | 856 | 16.1 |
| Zhaoqing | 59 | 5.5 | 241 | 21.7 |

% 91.8 92.0 100.0 85.8 86.1 82.2 89.7 80.0 88.6 83.8 82.3 78.4 60.0 40.0 20.0 0 5-star 4-star 3-star 2-star Economical

Average Occupancy Rate of Guest Rooms

Q4 2024

hotels

hotels

hotels

2 | Tourism Statistics

hotels

accommodation establishments



Guests by Country/Place

Average Length of Stay of Guests



Visitor Spending (excluding gaming expenses)

Spending of Overnight and Same-day Visitors

| | Q4 | YoY (%) | 2024 | YoY (%) | | | | | |
|------------------------------|--------|---------|--------|---------|--|--|--|--|--|
| Total Spending (Million MOP) | | | | | | | | | |
| Overnight Visitors | 16 277 | -0.7 | 62 310 | 3.5 | | | | | |
| Same-day Visitors | 2 872 | 2.8 | 13 047 | 17.9 | | | | | |
| Per-capita Spending (MOP) | | | | | | | | | |
| Overnight Visitors | 4 113 | 0.1 | 3 884 | -8.2 | | | | | |
| Same-day Visitors | 569 | -12.6 | 691 | -12.7 | | | | | |

Per-Capita Spending of Visitors by Main Purpose of Visit





Per-Capita Spending of Visitors by Source Market Struc



Structure of Visitor Spending

Tourist Price Index

| | | Section of Goods & Services | | | | | | | |
|--------|---------|---|--------------------------|---------------|------------------------|---------------------------------|-----------------------------------|---|------------------------|
| | | Food, Alcoholic Beverages and Tobacco | Clothing and Footwear | Accommodation | Restaurant Services | Transport and Communications | Medicine and Personal Goods | Entertainment and Cultural Activities | Miscellaneous Goods |
| Weight | | 12.78 | 15.81 | 23.06 | 17.47 | 8.11 | 6.33 | 2.07 | 14.38 |
| Q4 | QoQ (%) | 0.10 | 5.36 | 11.40 | -0.01 | 1.94 | -1.92 | 2.53 | -0.78 |
| | YoY (%) | 1.61 | 0.48 | -3.75 | 3.40 | -0.29 | -0.32 | -11.50 | 12.00 |
| 2024 | YoY (%) | 2.37 | 5.66 | 0.82 | 3.80 | 1.91 | 2.84 | -13.76 | 9.86 |

Residents Purchasing Outbound Services through Travel Agencies

| Destination | | Tot | al | | Trav | elling On F | Package T | ours | Travellin | g Under O | wn Arran | gements |
|----------------|-----|---------|------|---------|------|-------------|-----------|---------|-----------|-----------|----------|---------|
| Destination | Q4 | YoY (%) | 2024 | YoY (%) | Q4 | YoY (%) | 2024 | YoY (%) | Q4 | YoY (%) | 2024 | YoY (%) |
| Total | 155 | 21.7 | 583 | 39.1 | 62 | 48.4 | 215 | 87.0 | 93 | 8.7 | 368 | 21.1 |
| Mainland China | 120 | 26.7 | 446 | 38.8 | 55 | 44.3 | 193 | 95.0 | 65 | 14.7 | 253 | 13.8 |
| Others | 35 | 7.1 | 137 | 40.1 | 7 | 93.2 | 21 | 36.6 | 28 | - 3.1 | 115 | 40.7 |

Historical Data

| | Q4 | | | | Annual | | | | | |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | 2019 | 2020 | 2021 | 2022 | 2023 | 2019 | 2020 | 2021 | 2022 | 2023 |
| Visitors | | | | | | | | | | |
| Visitor Arrivals ('000) | 9 203 | 1 878 | 1 950 | 1 336 | 8 285 | 39 406 | 5 897 | 7 706 | 5 700 | 28 213 |
| Average Length of Stay (Day) | 1.2 | 1.5 | 1.5 | 1.9 | 1.2 | 1.2 | 1.4 | 1.6 | 1.5 | 1.3 |
| Hotel Establishments | | | | | | | | | | |
| Average Occupancy Rate of Guest Rooms (%) | 90.7 | 45.6 | 48.9 | 41.0 | 83.9 | 90.8 | 28.6 | 50.1 | 38.4 | 81.5 |
| Guests ('000) | 3 558 | 1 493 | 1 589 | 1 361 | 3 774 | 14 102 | 3 874 | 6 625 | 5 115 | 13 568 |
| Visitor Spending (excluding gaming expenses) | | | | | | | | | | |
| Total Spending (Million MOP) | 16 243 | 5 876 | 6 310 | 4 829 | 19 188 | 64 077 | 11 938 | 24 453 | 18 165 | 71 245 |
| Per-capita Spending (MOP) | 1 765 | 3 129 | 3 235 | 3 614 | 2 316 | 1 626 | 2 025 | 3 173 | 3 187 | 2 525 |
| Tourist Price Index | 139.50 | 118.21 | 119.07 | 119.27 | 150.47 | 133.85 | 122.88 | 117.09 | 116.65 | 141.77 |

Note: Due to rounding, total may not correspond to the sum of partial figures.

Methodology, Scope and Coverage

• Sources of data include the Public Security Police Force, travel agencies, hotel establishments and Visitor Expenditure Survey.

- Data on visitor arrivals are provided by the Public Security Police Force while information on package tour visitors and residents purchasing outbound services through travel agencies is obtained from travel agencies, on a monthly basis; however, data exclude travel agencies that suspended business and those non-contacts. Monthly information on the occupancy rate of guest rooms and guests is collected from hotel establishments, excluding those that suspended business and those that did not provide accommodation services to the public.
- Visitor Expenditure Survey adopts the quota sampling method. Enumerators conduct the survey at major departure points by collecting data on spending from visitors during their stay in Macao. Results of Visitor Expenditure Survey were extrapolated from valid samples.
- The Tourist Price Index reflects changes in the prices of goods and services purchased by visitors. The sections of goods and services, namely Food, Alcoholic Beverages and Tobacco; Clothing and Footwear; Accommodation; Restaurant Services; Transport and Communications; Medicine and Personal Goods; Entertainment and Cultural Activities; and Miscellaneous Goods, are determined according to the consumption pattern of visitors.

Glossary

Visitor¹: Any person taking a trip to a main destination outside his/her usual environment, for less than a year, for any main purpose other than to be employed by a resident (individual or institution) in the place visited.

Classification of Visitors:

- Overnight Visitor: Visitor who stays at least one night in a residential unit, casino, etc. in the place visited, or has accommodation arrangement with a hotel establishment.
- Same-day Visitor: Visitor who does not stay overnight in any residential unit, hotel establishment, casino, etc. in the place visited, nor does he/she have accommodation arrangement with a hotel establishment.

Main Purpose of Visit¹: The most important reason or motivation for the trip, in the absence of which the trip would not have taken place.

Spending of Visitors¹: The amount paid by visitors for the purchase of goods and services for own use or to give away, including expenses paid by the visitors or reimbursed by others such as relatives, friends or employers. Spending of visitors excludes gaming expenses, donations and expenditure on purchase of assets and goods for resale.

Note1: The definitions are in reference to the International Recommendations for Tourism Statistics 2008 of UNWTO.

Symbols and abbreviations

| No. | Number | MOP Macao Pataca | YoY Year-on-year change |
|-----|------------|------------------|-------------------------------|
| % | Percentage | '000 Thousand | QoQ Quarter-on-quarter change |

4 | Tourism Statistics

'000