

- Visitor arrivals totalled 1,950,415 in the fourth quarter of 2021, representing a year-on-year increase of 3.9%; the average length of stay of visitors remained at 1.5 days. A total of 5,584 local tour visitors were recorded in the fourth quarter. For the whole year of 2021, visitor arrivals rose by 30.7% year-on-year to 7,705,943, and their average length of stay extended by 0.2 day; number of visitors joining local tours showed an uplift of 113.0%.
- At the end of the fourth quarter, the 118 hotels & guesthouses (excluding those designated for medical observation and self-health monitoring) that offered accommodation services to the public provided a total of 38,737 guest rooms. In the fourth quarter, the average occupancy rate of guest rooms went up by 3.3 percentage points year-on-year to 48.9%; guests of hotels & guesthouses added up to 1,588,657, a rise of 6.4% year-on-year. For the whole year of 2021, the average occupancy rate of guest rooms grew by 21.5 percentage points year-on-year to 50.1%, and number of guests of hotels & guesthouses leapt by 71.0%.
- The Tourist Price Index (TPI) for the fourth quarter increased by 0.73% year-on-year to 119.07, while the average TPI for the whole year of 2021 dropped by 4.71%.
- As regards spending of visitors, total spending of visitors (excluding gaming expenses) amounted to MOP6.31 billion in the fourth quarter, a growth of 7.4% year-on-year; per-capita spending of visitors rose by 3.4% to MOP3,235. In 2021, total spending of visitors soared by 104.8% year-on-year, and their per-capita spending surged by 56.7%.

Principal Indicators

Visitor Arrivals ('000)



	Q4	YoY	%
2021	1 950.4	↑ 3.9	%
2020	7 705.9	↑ 30.7	%

Guests of Hotels & Guesthouses ('000)



	Q4	YoY	%
2021	1 588.7	↑ 6.4	%
2020	6 624.6	↑ 71.0	%

Total Spending of Visitors

(excluding gaming expenses)
(Million MOP)

	Q4	YoY	%
2021	6 310	↑ 7.4	%
2020	24 453	↑ 104.8	%

Average Length of Stay of Visitors (Day)



	Q4	YoY	%
2021	1.5	-	%
2020	1.6	↑ 0.2	day

Average Occupancy Rate of Guest Rooms (%)



	Q4	YoY	p.p.
2021	48.9	↑ 3.3	p.p.
2020	50.1	↑ 21.5	p.p.

Per-capita Spending of Visitors (MOP)



	Q4	YoY	%
2021	3 235	↑ 3.4	%
2020	3 173	↑ 56.7	%

Local Tour Visitors ('000)



	Q4	P	YoY	%
2021	5.6	↓	40.8	%
2020	40.2	↑	113.0	%

Tourist Price Index



	Q4	YoY	%
2021	119.07	↑ 0.73	%
2020	117.09	↓ 4.71	%

Outbound Residents

(Using Services of Travel Agencies)

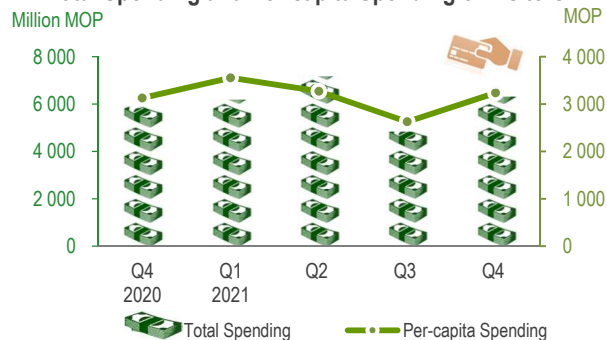
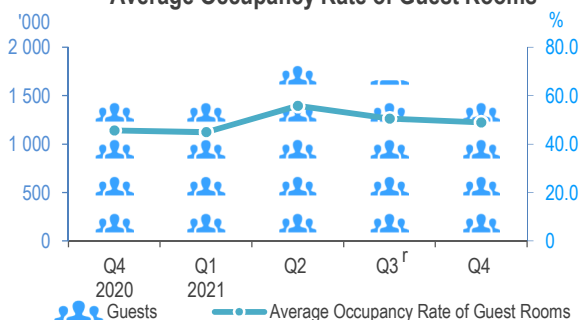


	Q4	P	YoY	%
2021	18.2	↓	40.6	%
2020	147.5	↑	18.8	%

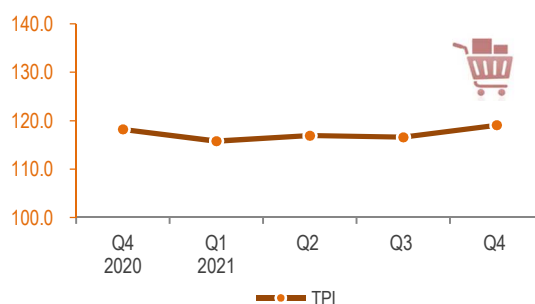
Visitor Arrivals and Average Length of Stay of Visitors



Total Spending and Per-capita Spending of Visitors

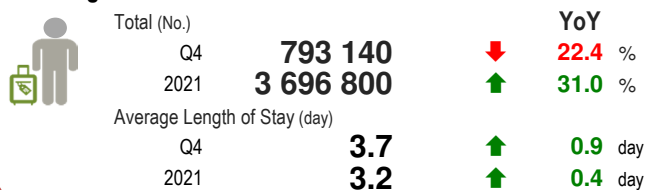
Guests of Hotels & Guesthouses and
Average Occupancy Rate of Guest Rooms

Tourist Price Index

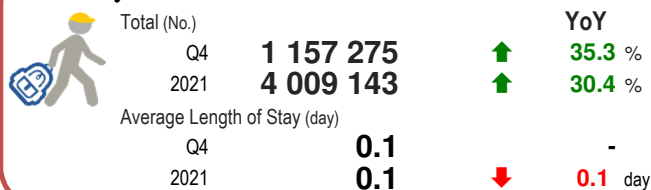


Visitor Arrivals

Overnight Visitors

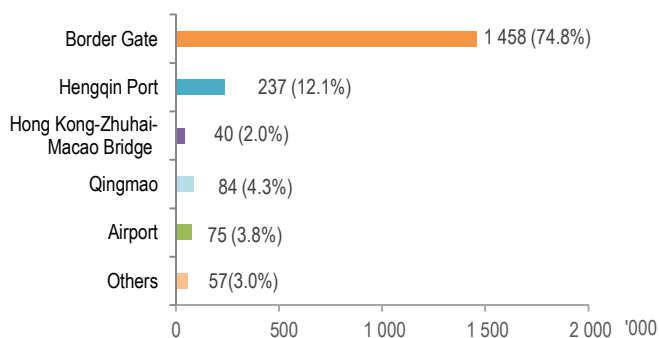


Same-day Visitors

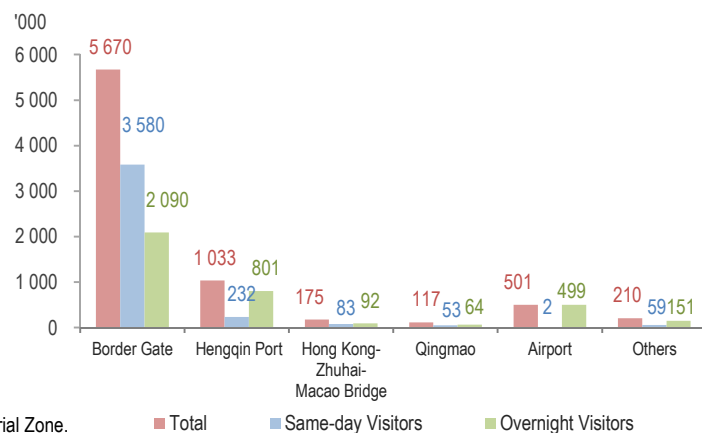


Distribution of Visitors by Checkpoint

4th Quarter



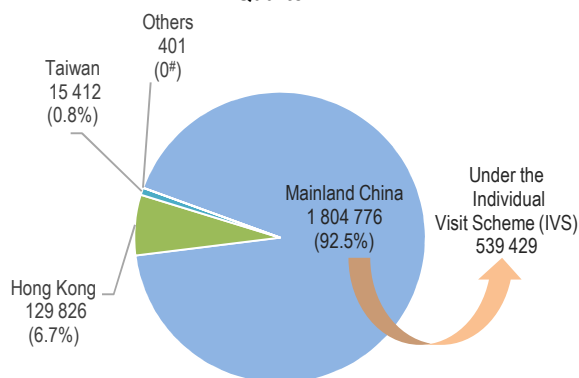
2021



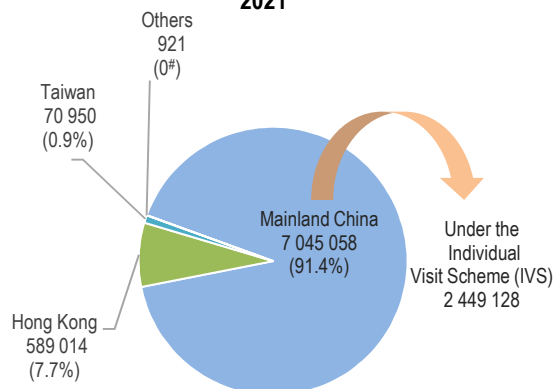
Note: The checkpoint of Qingmao was inaugurated on 8 September 2021;
"Others" include all ferry terminals and the Zhuhai-Macao Cross-Border Industrial Zone.

Distribution of Source of Visitors

4th Quarter



2021

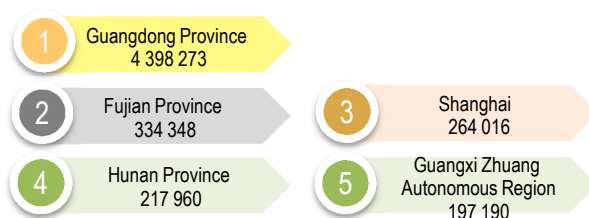


Visitors from Mainland China - Top Five Sources of Visitors (by Province / Municipality)

4th Quarter

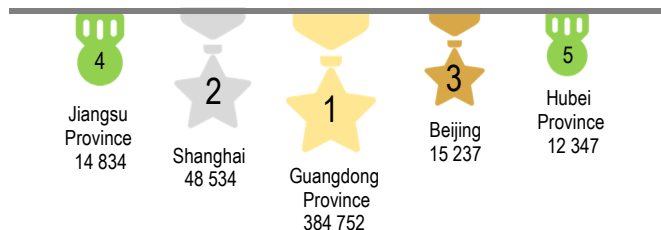


2021

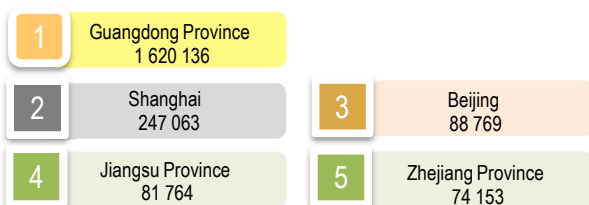


Top Five Sources of IVS Visitors (by Province / Municipality)

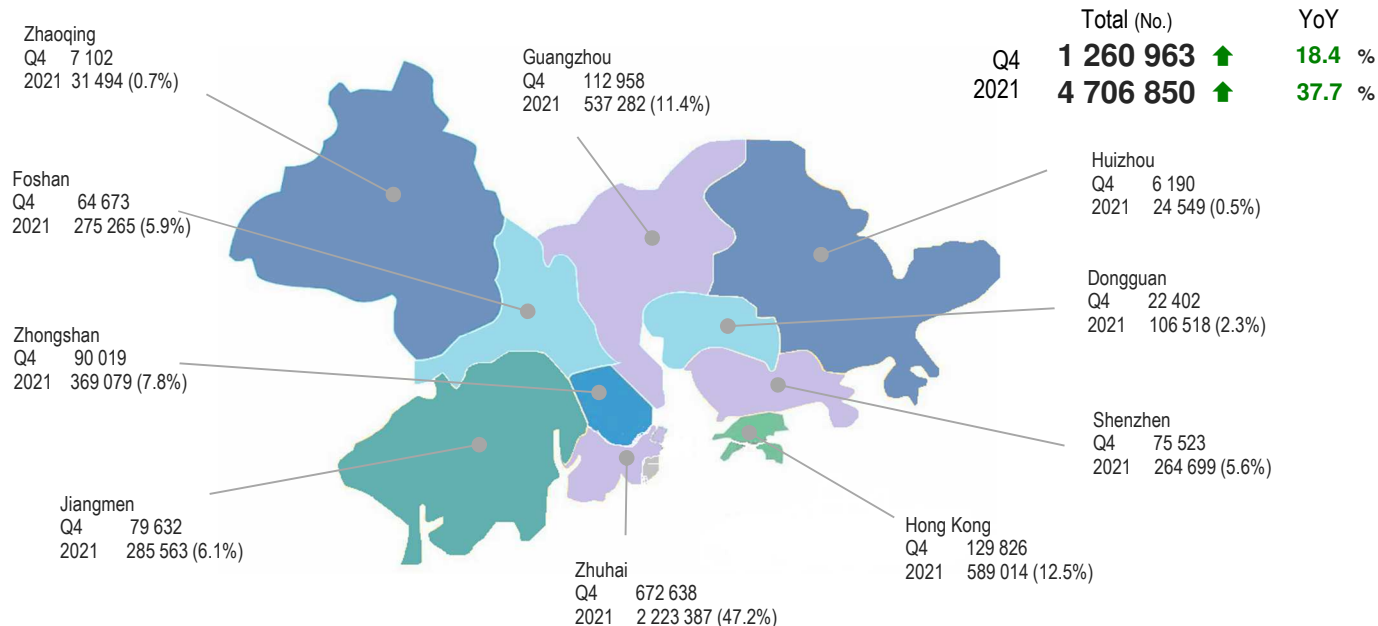
4th Quarter



2021






Visitors from the Guangdong-Hong Kong-Macao Greater Bay Area



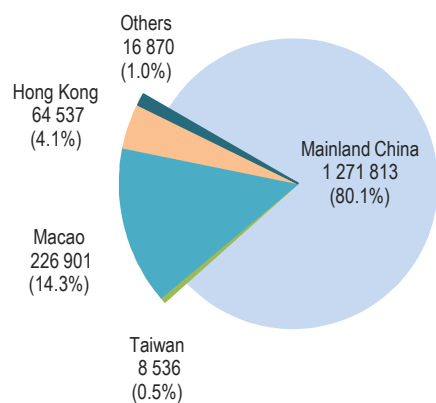
Hotels & Guesthouses



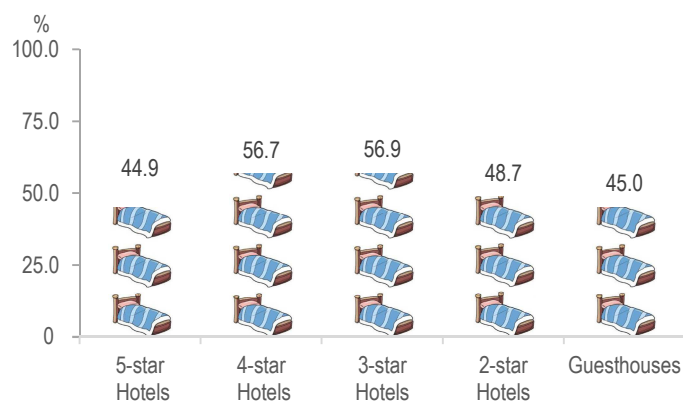
	5-star Hotels	4-star Hotels	3-star Hotels	2-star Hotels	Guesthouses
 Operating Establishments (No.)	34	16	16	15	37
YoY	↑ 1 estab.	↑ 1 estab.	-	↓ 1 estab.	↓ 2 estab.
 Guest Rooms (No.)	24 521	6 735	5 225	1 200	1 056
YoY	↑ 13.1 %	↑ 9.1 %	↑ 4.6 %	↓ 3.1 %	↑ 1.7 %
 Guests (No.)					
Q4	747 074	413 217	336 802	52 408	39 156
YoY	↓ 4.3 %	↑ 16.8 %	↑ 10.3 %	↑ 99.0 %	↑ 41.3 %
2021	3 322 274	1 597 235	1 399 442	170 581	135 089
YoY	↑ 78.6 %	↑ 60.1 %	↑ 67.6 %	↑ 90.0 %	↑ 48.1 %

4th Quarter

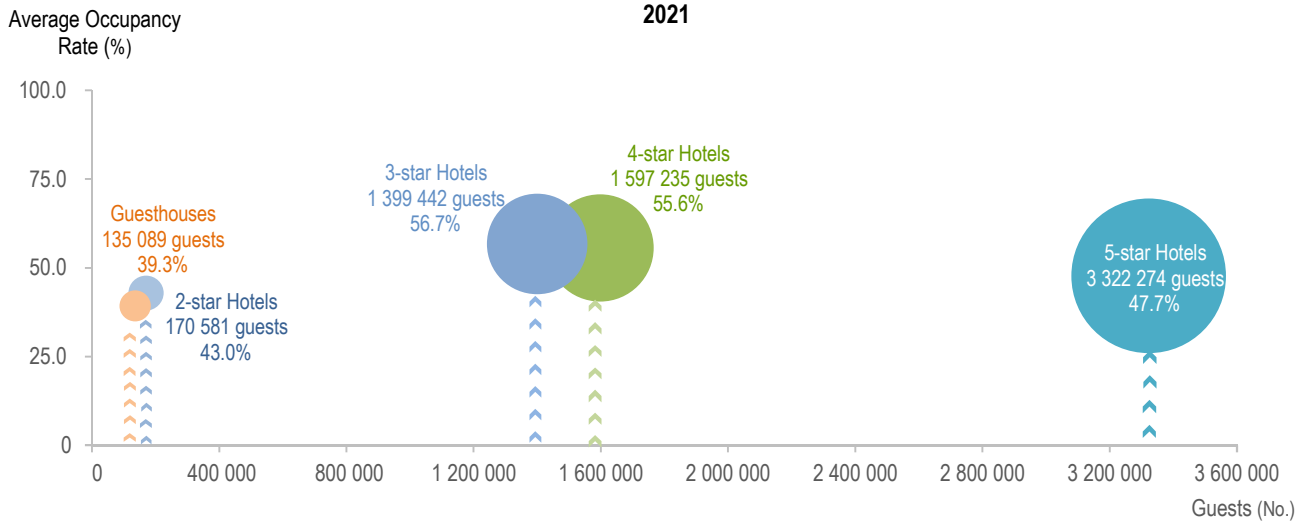
Distribution of Guests by Country/Region



Average Occupancy Rate of Guest Rooms



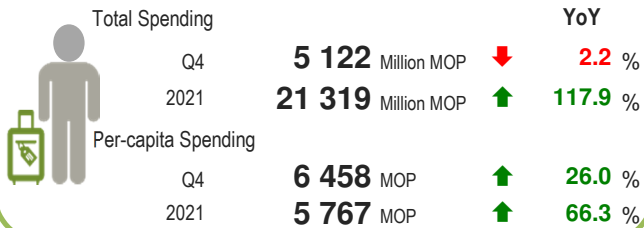
Guests of Hotels/Guesthouses and Average Occupancy Rate



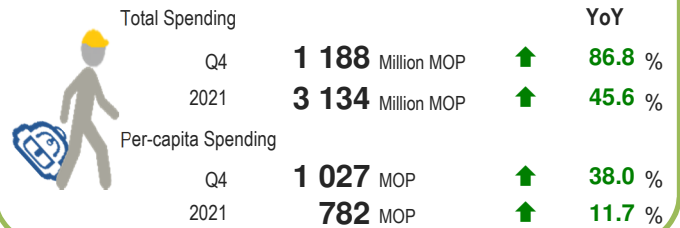
Visitor Spending (excluding gaming expenses)



Overnight Visitors



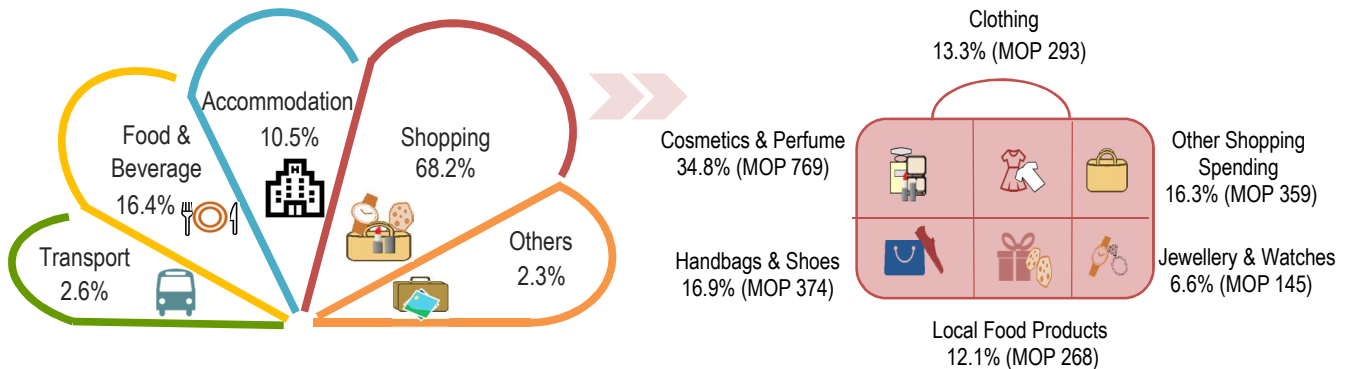
Same-day Visitors



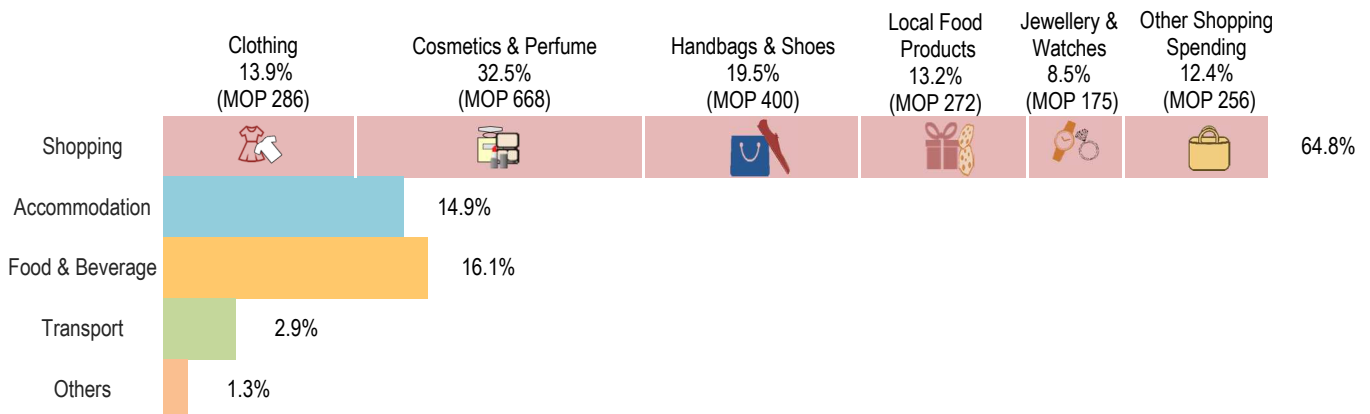
Structure of Visitor Spending

4th Quarter

Share in shopping spending

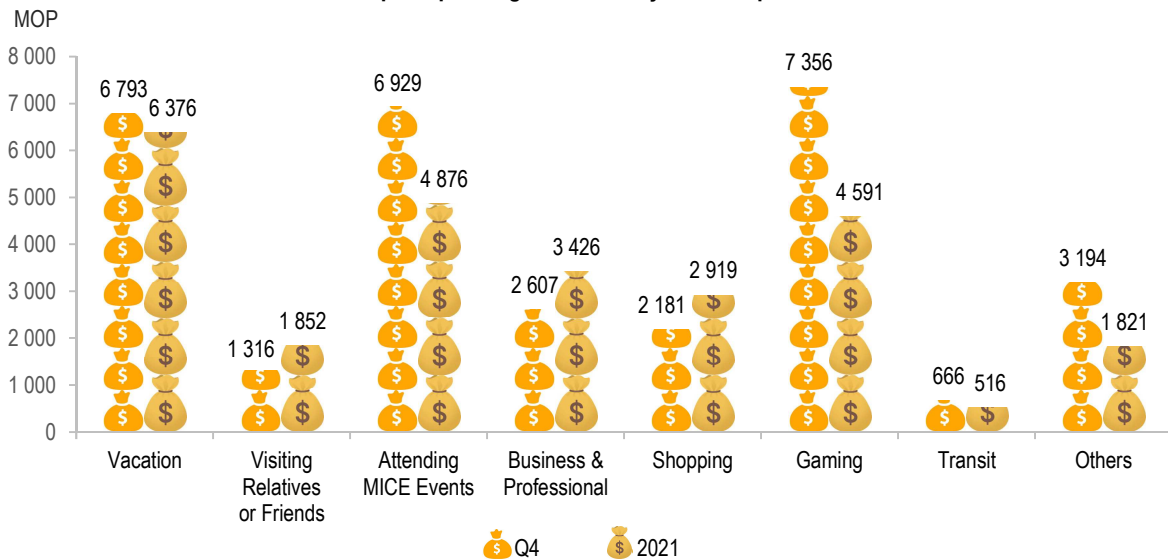


2021

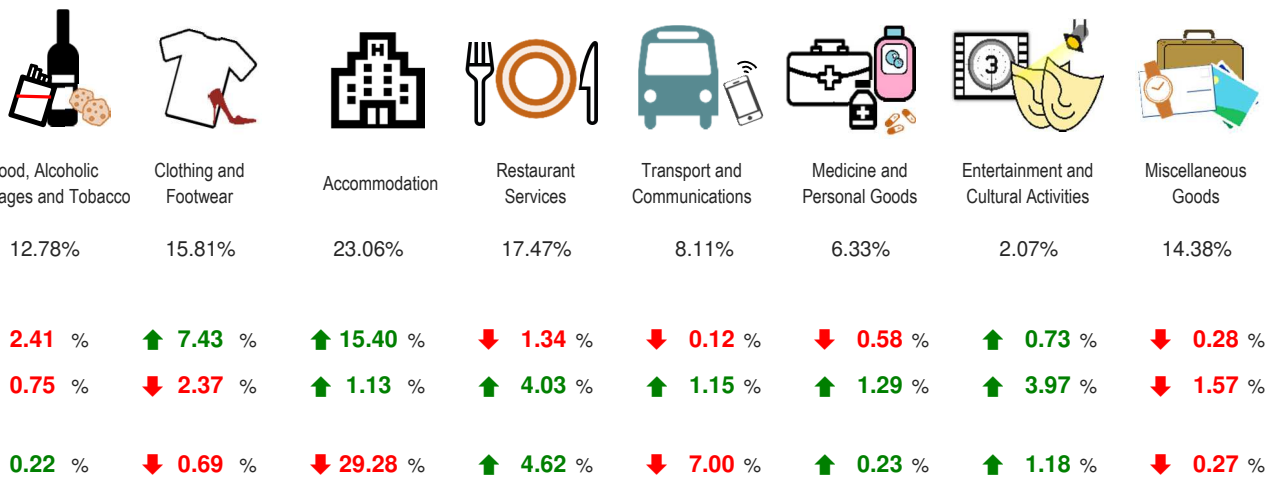


Note: Transport excludes airfares.

Per-Capita Spending of Visitors by Main Purpose of Visit



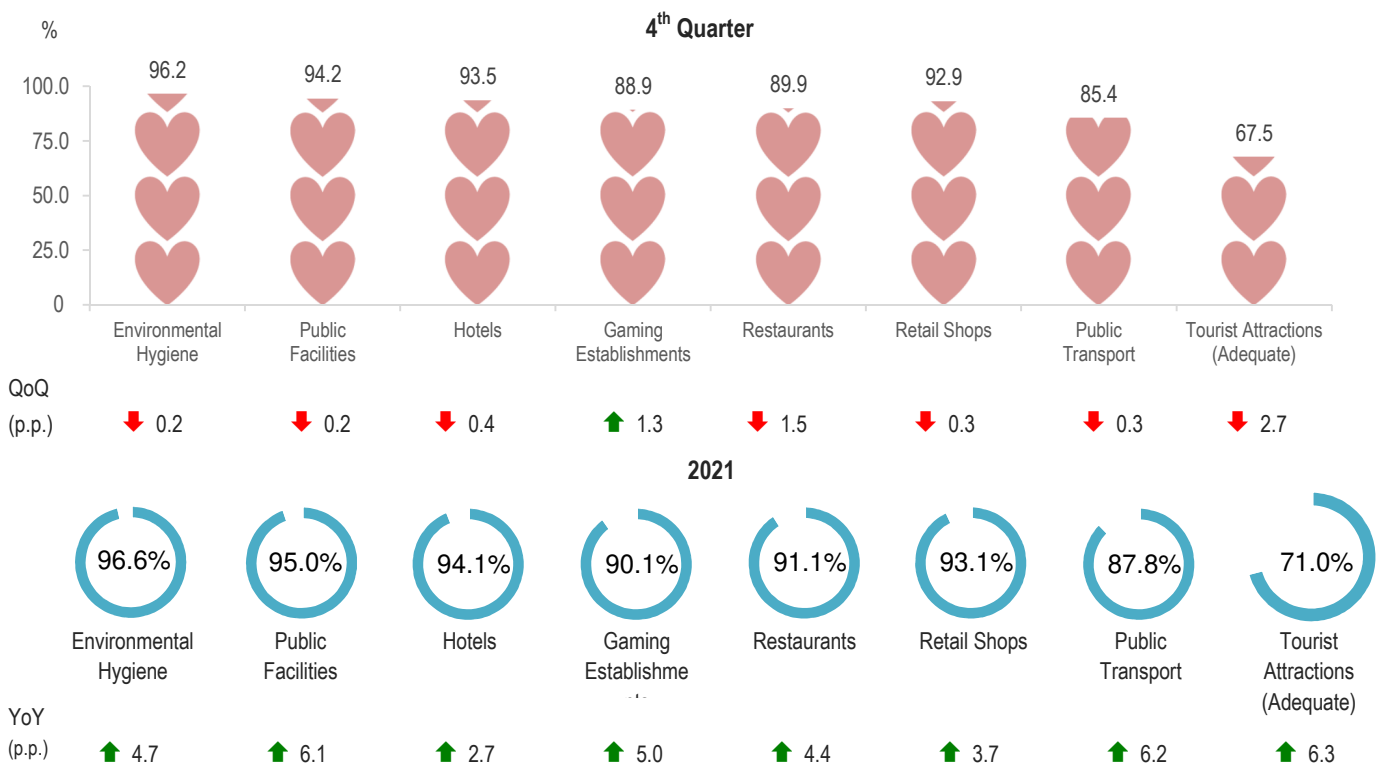
Tourist Price Index



Visitors' Comments



Proportions of Visitors who Expressed Favourable Comments on the Services/Facilities



Note: For the whole year of 2021, none of the visitors in the sample acquired services of travel agencies.

Outbound Residents (Using Services of Travel Agencies)



On package tours (No.)

YoY

Q4	-	↓	100.0	%
	- % of total outbound residents			
2021	49 934	↑	26.3	%
	33.8 % of total outbound residents			

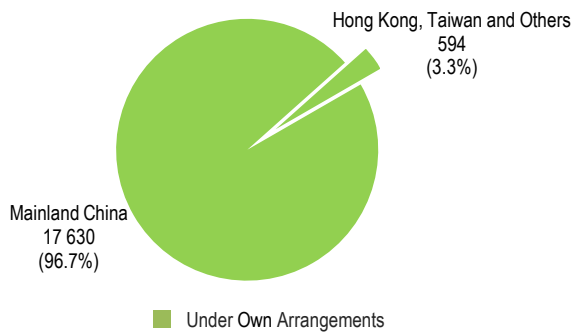
Under Own arrangement (No.)

YoY

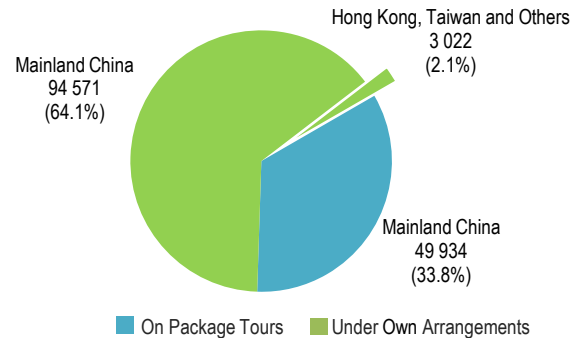
Q4	18 224	↑	12.4	%
	100.0 % of total outbound residents			
2021	97 593	↑	15.3	%
	66.2 % of total outbound residents			

Structure of Outbound Residents by Destination

4th Quarter



2021



Note: Data on outbound residents are provisional figures.

Historical Data

	4 th Quarter					2021				
	2016	2017	2018	2019	2020	2016	2017	2018	2019	2020
Visitors										
Visitor Arrivals ('000)	8 082	8 775	9 990	9 203	1 878	30 950	32 611	35 804	39 406	5 897
Average Length of Stay (Day)	1.2	1.2	1.2	1.2	1.5	1.2	1.2	1.2	1.2	1.4
Package Tour Visitors ('000)	2 136	2 618	2 623	1 549	9	7 552	8 623	9 130	8 332	253
Hotels/Guesthouses										
Guests ('000)	3 375	3 431	3 583	3 558	1 493	12 000	13 155	13 956	14 102	3 874
Average Occupancy Rate of Guest Rooms (%)	87.0	91.4	92.9	90.7	45.6	83.3	87.2	91.1	90.8	28.6
Visitor Spending (excluding gaming expenses)										
Total Spending (Million MOP)	14 789	18 186	18 419	16 243	5 876	52 662	61 324	69 687	64 077	11 938
Per-capita Spending (MOP)	1 830	2 072	1 844	1 765	3 129	1 701	1 880	1 946	1 626	2 025
Tourist Price Index										
Index	134.96	142.51	139.81	139.50	118.21	130.86	131.87	134.35	133.85	122.88
YoY(%)	-4.48	5.59	-1.90	-0.22	-15.26	-5.44	0.77	1.88	-0.37	-8.20
Outbound Residents (Using Services of Travel Agencies)										
Total ('000)	334	374	468	426	31	1 251	1 391	1 780	1 765	124

Methodology, Scope and Coverage

Sources of data include the Public Security Police Force, travel agencies, hotels, guesthouses and Visitor Expenditure Survey.

Data on visitor arrivals are provided by the Public Security Police Force while information on package tour visitors and outbound Macao residents using services of travel agencies is obtained from travel agencies, on a monthly basis; however, data exclude travel agencies that suspended business and those non-contacts. Monthly information on guests is collected from hotels and guesthouses, excluding those that suspended business as well as those that did not provide accommodation services to the public (e.g. establishments designated for medical observation and self-health monitoring).

Visitor Expenditure Survey adopts the quota sampling method in the selection of respondents from all visitors. Enumerators conduct the survey at major departure points by collecting data on spending, as well as comments on services and facilities, from visitors during their stay in Macao. Results of Visitor Expenditure Survey were extrapolated from valid samples, whereas results for visitors' comments were derived by aggregating the data collected from the samples.

The Tourist Price Index reflects changes in the prices of goods and services purchased by visitors. The sections of goods and services, namely Food, Alcoholic Beverages and Tobacco; Clothing and Footwear; Accommodation; Restaurant Services; Transport and Communications; Medicine and Personal Goods; Entertainment and Cultural Activities; and Miscellaneous Goods, are determined according to the consumption pattern of visitors.

Glossary

Visitor¹: Any person taking a trip to a main destination outside his/her usual environment, for less than a year, for any main purpose other than to be employed by a resident entity in the country or place visited.

Classification of Visitors:

Overnight Visitor: Visitor who stays at least one night in a residential unit, casino, etc. in the place visited, or has accommodation arrangement with a hotel/guesthouse.

Same-day Visitor: Visitor who does not stay overnight in any residential unit, hotel/guesthouse, casino, etc. in the place visited, nor does he/she have accommodation arrangement with a hotel/guesthouse.

Main Purpose of Visit¹: The most important reason or motivation for the trip, in the absence of which the trip would not have taken place.

Spending of Visitors¹: The amount paid by visitors for the purchase of goods and services for own use or to give away, including expenses paid by the visitors or reimbursed by others such as relatives, friends or employers. Spending of visitors excludes gaming expenses, donations and expenditure on purchase of assets and goods for resale.

Note1: The definitions are in accordance with the International Recommendations for Tourism Statistics 2008 of UNWTO.

Symbols and abbreviations:

No.	Number	estab.	Establishment	-	Absolute value equals zero	p	Provisional figures	r	Revised figures
Q	Quarter	'000	Thousand	QoQ	Quarter-on-quarter change	p.p.	Percentage point		
%	Percentage	MOP	Macao Pataca	YoY	Year-on-year change	0 [#]	Magnitude less than half of the unit employed		