



ent of Macao Special Administrative Region
Statistics and Census Service

1<sup>ST</sup> QUARTER 2019

- Visitor arrivals totalled 10,359,758 in the first quarter of 2019, up by 21.2% year-on-year. The average length of stay of visitors shortened by 0.1 day year-on-year to 1.1 days. Visitors on package tours increased by 12.1% to 2,385,790.
- At the end of the first quarter of 2019, the 117 hotels & guesthouses operating in Macao provided a total of 38,770 guest rooms, a growth of 2.2% year-on-year. In the first quarter, guests of hotels & guesthouses rose by 4.6% year-on-year to 3,518,337. The average occupancy rate stood at 91.9%, an increase of 1.9 percentage points.
- Total spending (excluding gaming expenses) of visitors was MOP16.93 billion in the first quarter of 2019, up by 3.1% year-on-year, while per-capita spending of visitors dropped by 14.9% to MOP1,634. The Tourist Price Index was 137.9, up by 0.7% year-on-year.

#### **Principal Indicators**





Available Guest Rooms
38 770 Rooms
oy \$\blacktriangle\$ 2.2 %



Total Spending of Visitors

16 928 Million MOP

YoY **1** 3.1 %



Average Length of Stay of Visitors

**1.1** Days YoY **▼ 0.1** Day



Guests of Hotels & Guesthouses

3 518 337 YoY ★ 4.6 %



Per-capita Spending of Visitors

1 634 MOP

YoY **14.9** %



Visitors on Package Tours

2 385 790

YoY ★ 12.1 %



Average Occupancy Rate
91.9 %
YoY 1.9 p.p.



**Tourist Price Index** 

137.9 YoY ★ 0.7 %

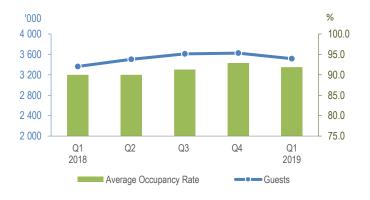
#### **Visitor Arrivals**



## Total Spending of Visitors



## **Guests of Hotels & Guesthouses**



## Per-capita Spending of Visitors

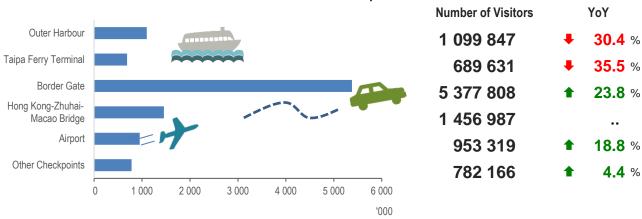


Alameda Dr. Carlos d' Assumpção No. 411-417, Dynasty Plaza, 17<sup>th</sup> floor, Macao Tel: (853) 8399 5311 Fax: (853) 2830 7825 E-mail: info@dsec.gov.mo Official Statistics. Reproduction of these data is allowed provided the source is quoted.

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## **Visitor Arrivals**



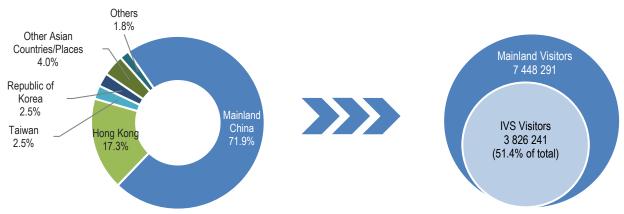




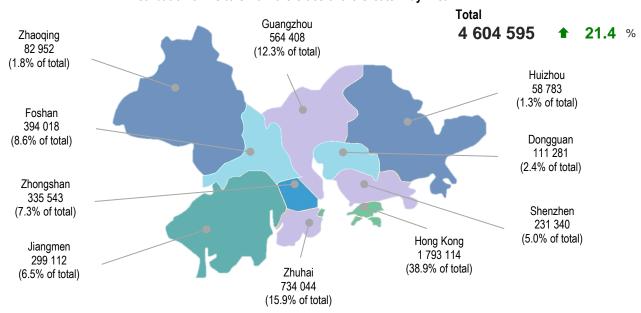


## Distribution of Visitors by Country/Place

## Mainland Visitors Travelling Under Individual Visit Scheme (IVS)



## Distribution of Visitors from the Cities of the Greater Bay Area



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#### **Hotel & Guesthouse Accommodation**



5-star Hotels

35 establishments

24 449 rooms 1 976 758 guests



4-star Hotels

17 establishments 7 717 rooms 881 016 guests



3-star Hotels

16 establishments

4 990 rooms 517 063 guests



2-star Hotels

14 establishments873 rooms

**89 391** guests



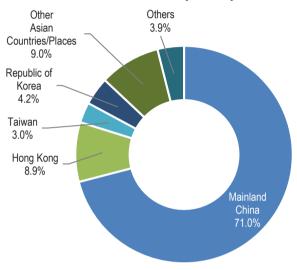
Guesthouses

35 establishments

**741** rooms

**54 109** guests

## Distribution of Guests by Country/Place



## **Average Occupancy Rate**



## **Visitor Spending**



**Overnight Visitors** 



Same-day Visitors

Total Spending 4 0
Per-capita Spending 7

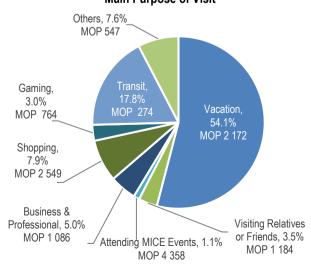
4 005 Million MOP 712 MOP

7.2 % 19.7 %

## Top Five Countries/Places with the Highest Per-capita Spending

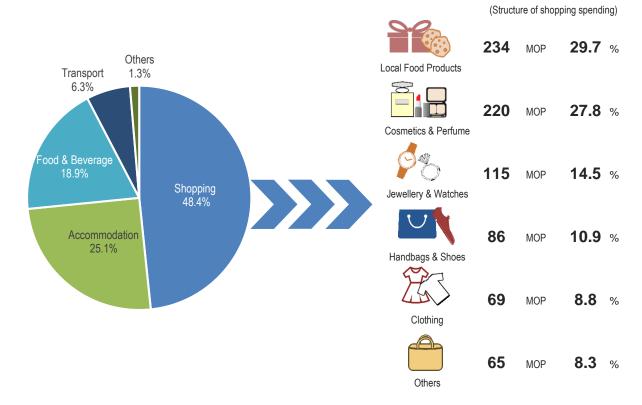
|   | Country/Place     | Per-Capita Spending |     | YoY |               |  |
|---|-------------------|---------------------|-----|-----|---------------|--|
| 1 | Mainland China    | 1 849               | MOP | •   | <b>17.2</b> % |  |
| 2 | Singapore         | 1 682               | MOP | •   | 13.6 %        |  |
| 3 | Japan             | 1 612               | MOP | •   | 5.5 %         |  |
| 4 | Taiwan            | 1 460               | MOP | •   | 11.7 %        |  |
| 5 | Republic of Korea | 1 429               | MOP | •   | 2.9 %         |  |

# Structure and Per-Capita Spending of Visitors by Main Purpose of Visit

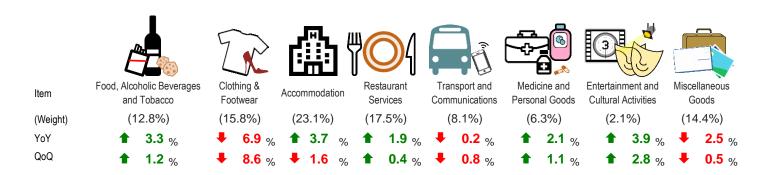


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## Structure of Visitor Spending



## **Tourist Price Index**



# Proportions of Visitors who were Satisfied with the Services/Facilities



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#### Historical Data for 1st Quarter

|                                  | 2014   | 2015   | 2016   | 2017   | 2018   |
|----------------------------------|--------|--------|--------|--------|--------|
| Visitors                         |        |        |        |        |        |
| Visitor Arrivals ('000)          | 7 690  | 7 412  | 7 457  | 7 872  | 8 546  |
| Average Length of Stay (Day)     | 1.0    | 0.9    | 1.1    | 1.2    | 1.2    |
| Visitors on Package Tours ('000) | 2 314  | 2 606  | 1 700  | 1 732  | 2 127  |
| Hotels/Guesthouses               |        |        |        |        |        |
| Guests ('000)                    | 2 661  | 2 364  | 2 679  | 3 070  | 3 365  |
| Average Occupancy Rate (%)       | 86.7   | 79.9   | 77.8   | 83.5   | 90.0   |
| Visitor Spending                 |        |        |        |        |        |
| Total Spending (Million MOP)     | 15 948 | 13 359 | 11 540 | 13 458 | 16 415 |
| Per-capita Spending (MOP)        | 2 074  | 1 802  | 1 547  | 1 709  | 1 921  |
| Tourist Price Index              |        |        |        |        |        |
| YoY (%)                          | 7.4    | 1.5    | -6.7   | -5.5   | 6.2    |

## **Sampling Errors of Visitor Spending**

|                    | Per-capita Spending | Shopping | Accommodation | Food & Beverage |
|--------------------|---------------------|----------|---------------|-----------------|
| Visitors           | 0.8                 | 0.6      | 0.2           | 0.2             |
| Overnight Visitors | 1.5                 | 1.2      | 0.4           | 0.4             |
| Same-day Visitors  | 0.5                 | 0.5      | -             | 0.1             |

#### Methodology

Data are obtained primarily from the Public Security Police Force, travel agencies, hotels, guesthouses and Visitor Expenditure Survey.

Data on visitor arrivals are provided by the Public Security Police Force on a monthly basis, while information on visitors on package tours is obtained from travel agencies every month. Besides, monthly information on guests is collected from hotels and guesthouses.

Visitor Expenditure Survey, which covers all visitors in Macao, adopts quota sampling method in selecting the sample. Enumerators collect spending data as well as comments on services and facilities from visitors during their stay in Macao at major departure points. Results of visitors' expenditure were extrapolated from data of about 26,000 valid questionnaires collected in the first quarter of 2019, whereas results of visitors' comments were derived by aggregating the data collected from the sample.

## Glossary

Visitor<sup>1</sup>: Any person taking a trip to a main destination outside his/her usual environment, for less than a year, for any main purpose other than to be employed by a resident entity in the country or place visited.

#### Classification of Visitors:

Overnight Visitor: Visitor who stays at least one night in a residential accommodation or casino in the place visited.

Same-day Visitor: Visitor who does not spend the night in any residential accommodation, hotel/guesthouse, or casino in the place visited.

Main Purpose of Visit<sup>1</sup>: The most important reason or motivation for the trip, in the absence of which the trip would not have taken place.

Spending of Visitors<sup>1</sup>: The amount paid by visitors for the purchase of goods and services for own use or to give away, including expenses paid by the visitors or reimbursed by others such as relatives, friends or employers. Spending of visitors excludes gaming expenses, donations, expenses on purchase of assets and goods for resale.

Note1: The definitions are in accordance with the International Recommendations for Tourism Statistics 2008 of UNWTO.

## Symbols and abbreviations:

| -    | Absolute value equals zero | MOP  | Macao Pataca              |
|------|----------------------------|------|---------------------------|
|      | Not applicable             | p.p. | Percentage point          |
| %    | Percentage                 | YoY  | Year-on-year Change       |
| '000 | Thousand                   | QoQ  | Quarter-on-quarter Change |

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