

SURVEY ON MANPOWER NEEDS AND WAGES

GAMING SECTOR

4th QUARTER / 2010

No. 4 (Supplement)

Coverage of the Survey on Manpower Needs and Wages of the Gaming Sector for the fourth quarter of 2010 excluded junket promoters and junket associates.

Paid Employees

At the end of the fourth quarter of 2010, the Gaming Sector had 44 806 employees, up by 1.8% year-on-year.

Analyzed by occupations that are directly related to betting services, 19 149 were dealers, up by 4.8% year-on-year; 11 923 were hard & soft count clerks, cage cashiers, pit bosses, casino floorpersons, betting service operators, etc., down by 1.0%.

In addition, 5 171 were casino & slot machine attendants, security guards, surveillance room operators, etc., down by 2.1% year-on-year.

Table 1 - Paid Employees of the Gaming Sector by Occupation

Occupation	End of December 2010 (No.)			Change (%)	
	Total	Male	Female	End of Dec. 2009	End of Jun. 2010
Total	44 806	21 111	23 695	1.8	2.1
Directors and managers of companies	1 325	826	499	4.6	2.6
Professionals	304	230	74	2.7	10.1
Technicians and associate professionals	1 605	901	704	20.2	11.7
Clerks	33 255	14 293	18 962	2.2	2.0
<i>Of which: Dealers</i>	<i>19 149</i>	<i>8 153</i>	<i>10 996</i>	<i>4.8</i>	<i>2.5</i>
<i>Hard & soft count clerks, cage cashiers, pit bosses, casino floorpersons, betting service operators, etc.</i>	<i>11 923</i>	<i>5 295</i>	<i>6 628</i>	<i>-1.0</i>	<i>1.7</i>
Services and sales workers	5 977	3 564	2 413	-2.6	0.8
<i>Of which: Casino & slot machine attendants, security guards, surveillance room operators, etc.</i>	<i>5 171</i>	<i>3 361</i>	<i>1 810</i>	<i>-2.1</i>	<i>2.2</i>
Skilled agricultural and fishery workers	519	489	30	0.8	0.8
Craftsmen and similar workers	441	402	39	3.3	-
Plant and machine operators, drivers and assemblers	45	45	-	-	4.7
Unskilled workers	1 335	361	974	-9.1	-0.9

Vacancies and Turnover of Employees

With a major gaming and tourism project coming into operation, number of vacancies of the Gaming Sector surged by almost nine-fold year-on-year to 3 761 at the end of the fourth quarter of 2010, with 2 121 for dealers, 1 037 for hard & soft count clerks, cage cashiers, pit bosses, casino floorpersons, betting service operators, etc., and 223 for services and sales workers.

Job vacancy rate of Gaming Sector (7.9%) rose substantially by 7.0 percentage points year-on-year, with that for dealers (10.0%) and hard & soft count clerks, cage cashiers, pit bosses, casino floorpersons, betting service operators, etc. (8.5%) showing substantial increases.

Table 2 - Job Vacancies and Vacancy Rate of the Gaming Sector by Occupation

Occupation	Job vacancy (No.)			Job vacancy rate (%)		
	End of Q4/2009	End of Q2/2010	End of Q4/2010	End of Q4/2009	End of Q2/2010	End of Q4/2010
Total	382	628	3 761	0.9	1.5	7.9
Directors and managers of companies	3	1	72	0.2	0.1	5.2
Professionals	4	4	1	1.3	1.4	0.3
Technicians and associate professionals	37	57	109	2.9	3.9	6.6
Clerks	225	376	3 273	0.7	1.2	9.2
<i>Of which: Dealers</i>	<i>114</i>	<i>174</i>	<i>2 121</i>	<i>0.6</i>	<i>0.9</i>	<i>10.0</i>
<i>Hard & soft count clerks, cage cashiers, pit bosses, casino floorpersons, betting service operators, etc.</i>	<i>57</i>	<i>96</i>	<i>1 037</i>	<i>0.5</i>	<i>0.9</i>	<i>8.5</i>
Services and sales workers	86	165	223	1.4	2.8	3.7
<i>Of which: Casino & slot machine attendants, security guards, surveillance room operators, etc.</i>	<i>66</i>	<i>125</i>	<i>163</i>	<i>1.2</i>	<i>2.4</i>	<i>3.1</i>
Skilled agricultural and fishery workers	5	2	-	1.0	0.4	-
Craftsmen and similar workers	3	6	32	0.7	1.3	6.8
Plant and machine operators, drivers and assemblers	1	2	3	2.6	5.0	7.0
Unskilled workers	18	15	48	1.2	1.1	3.5

In terms of recruitment prerequisites, 68.3% of the vacancies required no working experience; 75.0% required senior secondary education or higher and 24.5% required junior secondary education or lower. Besides Cantonese, other preferred language skills were Mandarin (28.3%) and English (23.9%).

Table 3 - Recruitment Prerequisites in the Gaming Sector

%

Prerequisites	Overall	Occupation with majority of vacancies	
		Clerks	Services and sales workers
Working experience			
Yes	31.7	29.3	19.7
No preference	68.3	70.7	80.3
Professional qualification			
Yes	2.0	2.0	-
No preference	98.0	98.0	100.0
Educational attainment			
Primary education	11.8	11.0	32.3
Junior secondary education	12.7	13.4	14.3
Senior secondary education	69.9	74.4	39.0
Tertiary education	5.1	1.2	13.9
No preference	0.5	-	0.5
Language skills (multiple answers)			
of which: Mandarin	28.3	24.5	52.9
English	23.9	21.1	26.5

With respect to the indicators that measure the inflow and outflow of human resources of the sector, the employee recruitment rate of the Gaming Sector was 5.9% in the fourth quarter of 2010, up by 1.0 percentage point year-on-year, whilst the employee turnover rate stayed unchanged at 4.1%.

Table 4 – Employee Turnover Rate and Recruitment Rate of the Gaming Sector

%

Employee turnover rate			Employee recruitment rate		
Q4/2009	Q2/2010	Q4/2010	Q4/2009	Q2/2010	Q4/2010
4.1	4.1	4.1	4.9	4.2	5.9

Earnings

In December 2010, average earnings of full-time employees of the Gaming Sector stood at MOP15 700, up by 4.0% year-on-year. Average earnings of full-time resident employees increased by 4.8% year-on-year to MOP15 530, while that of full-time non-resident employees dropped by 1.8% to MOP19 840.

Average earnings of dealers increased by 2.6% over December 2009 to MOP13 610 and that of hard & soft count clerks, cage cashiers, pit bosses, casino floorpersons, betting service operators, etc. rose by 5.1% to MOP19 330. Average earnings of casino & slot machine attendants, security guards, surveillance room operators, etc. amounted to MOP10 400, up by 3.4% year-on-year.

Table 5 - Average Earnings of Resident and Non-resident Employees of the Gaming Sector by Occupation

Occupation	December 2010 (MOP)			Change (%)					
				Dec. 2009			Jun. 2010		
	Overall	Resident	Non-resident	Overall	Resident	Non-resident	Overall	Resident	Non-resident
Total	15 700	15 530	19 840	4.0	4.8	-1.8	2.0	2.1	5.3
Directors and managers of companies	47 370	44 660	57 800	7.1	17.9	-2.4	7.4	13.1	0.4
Professionals	30 250	28 890	33 800	4.6	17.4	-13.6	1.9	2.3	-1.9
Technicians and associate professionals	21 250	20 930	27 370	0.7	1.8	-0.4	3.3	4.0	-3.0
Clerks	15 540	15 560	14 100	2.9	3.1	-12.4	0.8	1.0	-9.4
<i>Of which: Dealers</i>	<i>13 610</i>	<i>13 610</i>	<i>-</i>	<i>2.6</i>	<i>2.6</i>	<i>..</i>	<i>0.1</i>	<i>0.1</i>	<i>..</i>
<i>Hard & soft count clerks, cage cashiers, pit bosses, casino floorpersons, betting service operators, etc.</i>	<i>19 330</i>	<i>19 390</i>	<i>14 080</i>	<i>5.1</i>	<i>5.3</i>	<i>-18.2</i>	<i>2.4</i>	<i>2.5</i>	<i>-12.4</i>
Services and sales workers	10 060	10 210	9 020	3.6	0.8	15.2	4.0	1.0	16.7
<i>Of which: Casino & slot machine attendants, security guards, surveillance room operators, etc.</i>	<i>10 400</i>	<i>10 540</i>	<i>9 420</i>	<i>3.4</i>	<i>0.2</i>	<i>16.9</i>	<i>3.8</i>	<i>0.4</i>	<i>18.9</i>
Skilled agricultural and fishery workers	8 540	7 150	11 480	-0.9	-1.7	-1.6	-2.6	-2.7	-3.5
Craftsmen and similar workers	13 650	13 850	9 760	2.2	2.4	1.0	0.6	1.2	-11.9
Plant and machine operators, drivers and assemblers	9 350	9 400	7 500	7.3	7.6	-	1.4	1.4	-
Unskilled workers	6 870	6 900	3 590	-0.3	-0.1	-4.0	-0.4	-0.4	0.3

Explanatory Notes:

- Job vacancy rate: The percentage of vacant posts in the total number of full-time employees and vacant posts at the end of the reference quarter.
- Employee turnover rate: The percentage of full-time employees leaving employment in the average total number of full-time employees in the reference quarter.
- Employee recruitment rate: The percentage of newly recruited full-time employees in the average total number of full-time employees in the reference quarter.
- According to the “International Standard Classification of Occupations” of the International Labour Organization, positions such as dealers, casino floorpersons, cage cashiers, etc. are grouped under “Clerks”.
- Earnings refer to the amount paid to employees for the hours worked or services provided during the reference period, including basic salary, regular allowances, subsidies, gratuities, overtime payments and regular payments-in-kind. Excluding double-pay, year-end bonuses, profit-sharing and other similar bonuses.

Symbols:

- Absolute value equals zero
- .. Not applicable

人力資源需求及薪酬調查

INQUÉRITO ÀS NECESSIDADES DE MÃO-DE-OBRA E ÀS REMUNERAÇÕES

SURVEY ON MANPOWER NEEDS AND WAGES

(增刊 / Suplemento / Supplement)

博彩業

LOTARIAS E OUTROS JOGOS DE APOSTA

GAMING SECTOR

年/Ano/Year: 2010

季/Trimestre/Quarter: 4

統計暨普查局 DSEC

號/Nº/No.: 4

1. 按性別及職業統計之有薪酬僱員數目

Pessoal remunerado segundo o sexo, por profissão

Number of paid employees by gender and occupation

2010年12月底 / Fim de Dez. 2010 / End of Dec. 2010

職業 Profissão Occupation	有薪酬僱員 Pessoal remunerado Paid employees		
	男女 MF	男 M	女 F
總數 Total	44 806	21 111	23 695
企業領導人員及經理 Directores e quadros dirigentes de empresas Directors and managers of companies	1 325	826	499
專業人員 Especialistas das profissões intelectuais e científicas Professionals	304	230	74
技術員及輔助專業人員 Técnicos e profissionais de nível intermédio Technicians and associate professionals	1 605	901	704
文員 Empregados administrativos Clerks	33 255	14 293	18 962
其中 / Dos quais / Of which :			
- 荷官 “Croupiers” Dealers	19 149	8 153	10 996
- 兌換、賭場監場、巡場、投注員等 Empregados de tesouraria, ficheiros e caixas, chefes e fiscais de banca, operadores de serviços de apostas, etc. Hard and soft count clerks, cage cashiers, pit bosses casino floorpersons, betting service operators, etc.	11 923	5 295	6 628
服務、銷售及同類工作人員 Pessoal dos serviços, vendedores e trabalhadores similares Services and sales workers	5 977	3 564	2 413
其中 / Dos quais / Of which :			
- 賭場侍應生、角子機服務員、護衛及保安、 閉路電視監察員等 Assistentes de sala de jogos e/ou de “slot machine”, guardas de segurança, operadores de sistemas de vigilância, etc. Casino & slot machine attendants, security guards, surveillance room operators, etc.	5 171	3 361	1 810
漁農業熟練工作者 Trabalhadores qualificados da agricultura e da pesca Skilled agricultural and fishery workers	519	489	30
工業工匠及手工藝工人 Trabalhadores da produção industrial e artesãos Craftsmen and similar workers	441	402	39
機台、機器操作員、司機及裝配員 Operadores de instalações e máquinas, condutores e montadores Plant and machine operators, drivers and assemblers	45	45	-
非技術工人 Trabalhadores não qualificados Unskilled workers	1 335	361	974

人力資源需求及薪酬調查
INQUÉRITO ÀS NECESSIDADES DE MÃO-DE-OBRA E ÀS REMUNERAÇÕES
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博彩業
LOTARIAS E OUTROS JOGOS DE APOSTA
GAMING SECTOR

號/Nº/No.: 4

統計暨普查局 DSEC

年/Ano/Year: 2010

季/Trimestre/Quarter: 4

2. 按性別及職業統計之全職及兼職有薪酬僱員數目

Pessoal remunerado a tempo completo e a tempo parcial segundo o sexo e a profissão

Number of full-time and part-time paid employees by gender and occupation

2010年12月底 / Fim de Dez. 2010 / End of Dec. 2010

職業 Profissão Occupation	總數 Total	全職僱員 A tempo completo Full-time employee			兼職僱員 A tempo parcial Part-time employee		
		男女 MF	男 M	女 F	男女 MF	男 M	女 F
總數 Total	44 806	43 742	20 652	23 090	1 064	459	605
企業領導人員及經理 Directores e quadros dirigentes de empresas Directors and managers of companies	1 325	1 325	826	499	-	-	-
專業人員 Especialistas das profissões intelectuais e científicas Professionals	304	304	230	74	-	-	-
技術員及輔助專業人員 Técnicos e profissionais de nível intermédio Technicians and associate professionals	1 605	1 550	857	693	55	44	11
文員 Empregados administrativos Clerks	33 255	32 385	13 929	18 456	870	364	506
其中 / Dos quais / Of which :							
- 荷官 “Croupiers” Dealers	19 149	19 015	8 078	10 937	134	75	59
- 兌換、賭場監場、巡場、投注員等 Empregados de tesouraria, ficheiros e caixas, chefes e fiscais de banca, operadores de serviços de apostas, etc. Hard and soft count clerks, cage cashiers, pit bosses casino floorpersons, betting service operators, etc.	11 923	11 227	5 020	6 207	696	275	421
服務、銷售及同類工作人員 Pessoal dos serviços, vendedores e trabalhadores similares Services and sales workers	5 977	5 862	3 521	2 341	115	43	72
其中 / Dos quais / Of which :							
- 賭場侍應生、角子機服務員、護衛及保安、 閉路電視監察員等 Assistentes de sala de jogos e/ou de “slot machine”, guardas de segurança, operadores de sistemas de vigilância, etc. Casino & slot machine attendants, security guards, surveillance room operators, etc.	5 171	5 142	3 348	1 794	29	13	16
漁農業熟練工作者 Trabalhadores qualificados da agricultura e da pesca Skilled agricultural and fishery workers	519	519	489	30	-	-	-
工業工匠及手工藝工人 Trabalhadores da produção industrial e artesãos Craftsmen and similar workers	441	441	402	39	-	-	-
機台、機器操作員、司機及裝配員 Operadores de instalações e máquinas, condutores e montadores Plant and machine operators, drivers and assemblers	45	40	40	-	5	5	-
非技術工人 Trabalhadores não qualificados Unskilled workers	1 335	1 316	358	958	19	3	16

3. 按場所規模統計之有薪酬僱員數目

Pessoal remunerado, segundo a dimensão do estabelecimento

Number of paid employees by size of establishment

2010年12月底 / Fim de Dez. 2010 / End of Dec. 2010

場所規模 (員工人數) Dimensão do estabelecimento (Nº de trabalhadores) Size of establishment (No. of workers)	總數 Total
總數 Total	44 806
< 500	608
500 - 999	1 201
1000 - 1999	3 134
≥ 2000	39 863

人力資源需求及薪酬調查
INQUÉRITO ÀS NECESSIDADES DE MÃO-DE-OBRA E ÀS REMUNERAÇÕES
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博彩業
LOTARIAS E OUTROS JOGOS DE APOSTA
GAMING SECTOR

號/Nº/No.: 4

統計暨普查局 DSEC

年/Ano/Year: 2010

季/Trimestre/Quarter: 4

4. 按性別及職業統計之本地及外地全職有薪酬僱員十二月份平均薪酬 —— 不包括雙糧、年終獎金、花紅及其他同類獎金

Remunerações médias, relativas ao mês de Dezembro, dos trabalhadores residentes e não residentes remunerados a tempo completo, segundo o sexo e a profissão
- excluídos os subsídios de férias e Natal, os prémios de fim de ano (13º mês), as participações nos lucros e similares

Average earnings of full-time resident and non-resident paid employees in December by gender and occupation - excluding double-pay, year-end bonuses, profit-sharing bonuses and other similar bonuses

職業 Profissão Occupation	12/2010			澳門元 MOP					
	總數 Global Overall			本地 Residente Resident			外地 Não residente Non-Resident		
	男女 MF	男 M	女 F	男女 MF	男 M	女 F	男女 MF	男 M	女 F
總體平均數 / Média global / Overall average	15 700	16 390	15 090	15 530	16 220	14 940	19 840	19 100	21 540
企業領導人員及經理 Directores e quadros dirigentes de empresas Directors and managers of companies	47 370	51 810	40 030	44 660	49 470	36 890	57 800	60 430	53 020
專業人員 Especialistas das profissões intelectuais e científicas Professionals	30 250	32 150	24 340	28 890	31 520	20 820	33 800	33 790	33 840
技術員及輔助專業人員 Técnicos e profissionais de nível intermédio Technicians and associate professionals	21 250	21 490	20 970	20 930	21 150	20 670	27 370	26 580	29 120
文員 Empregados administrativos Clerks	15 540	15 930	15 250	15 560	15 940	15 270	14 100	14 580	13 840
其中 / Dos quais / Of which :									
- 荷官 “Croupiers” Dealers	13 610	13 550	13 650	13 610	13 550	13 650	-	-	-
- 兌換、賭場監場、巡場、投注員等 Empregados de tesouraria, ficheiros e caixas, chefes e fiscais de banca, operadores de serviços de apostas, etc. Hard and soft count clerks, cage cashiers, pit bosses casino floorpersons, betting service operators, etc.	19 330	20 190	18 640	19 390	20 240	18 710	14 080	15 950	12 240
服務、銷售及同類工作人員 Pessoal dos serviços, vendedores e trabalhadores similares Services and sales workers	10 060	9 990	10 160	10 210	10 290	10 110	9 020	8 550	10 850
其中 / Dos quais / Of which :									
- 賭場侍應生、角子機服務員、護衛及保安、 閉路電視監察員等 Assistentes de sala de jogos e/ou de “slot machine”, guardas de segurança, operadores de sistemas de vigilância, etc. Casino & slot machine attendants, security guards, surveillance room operators, etc.	10 400	10 030	11 090	10 540	10 300	10 930	9 420	8 700	14 200
漁農業熟練工作者 Trabalhadores qualificados da agricultura e da pesca Skilled agricultural and fishery workers	8 540	8 770	4 830	7 150	7 360	4 830	11 480	11 480	-
工業工匠及手工藝工人 Trabalhadores da produção industrial e artesãos Craftsmen and similar workers	13 650	14 160	8 460	13 850	14 400	8 460	9 760	9 760	-
機台、機器操作員、司機及裝配員 Operadores de instalações e máquinas, condutores e montadores Plant and machine operators, drivers and assemblers	9 350	9 350	-	9 400	9 400	-	7 500	7 500	-
非技術工人 Trabalhadores não qualificados Unskilled workers	6 870	7 240	6 740	6 900	7 350	6 740	3 590	3 590	-

人力資源需求及薪酬調查

INQUÉRITO ÀS NECESSIDADES DE MÃO-DE-OBRA E ÀS REMUNERAÇÕES

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博彩業

LOTARIAS E OUTROS JOGOS DE APOSTA

GAMING SECTOR

年/Ano/Year: 2010

季/Trimestre/Quarter: 4

統計暨普查局 DSEC

號/Nº/No.: 4

5. 按性別及職業統計之本地及外地全職有薪酬僱員十二月份平均薪酬 —— 包括雙糧、年終獎金、花紅及其他同類獎金

Remunerações médias, relativas ao mês de Dezembro, dos trabalhadores residentes e não residentes remunerados a tempo completo, segundo o sexo e a profissão
- incluídos os subsídios de férias e Natal, os prémios de fim de ano (13º mês), as participações nos lucros e similares

Average earnings of full-time resident and non-resident paid employees in December by gender and occupation - including double-pay, year-end bonuses, profit-sharing bonuses and other similar bonuses

職業 Profissão Occupation	12/2010						澳門元 MOP		
	總數 Global Overall			本地 Residente Resident			外地 Não residente Non-Resident		
	男女 MF	男 M	女 F	男女 MF	男 M	女 F	男女 MF	男 M	女 F
總體平均數 / Média global / Overall average	16 030	16 720	15 410	15 750	16 460	15 140	22 570	20 770	26 720
企業領導人員及經理 Directores e quadros dirigentes de empresas <i>Directors and managers of companies</i>	50 400	53 610	45 080	45 420	50 250	37 600	69 590	66 000	76 090
專業人員 Especialistas das profissões intelectuais e científicas <i>Professionals</i>	37 710	38 730	34 550	34 750	37 060	27 630	45 480	43 060	53 230
技術員及輔助專業人員 Técnicos e profissionais de nível intermédio <i>Technicians and associate professionals</i>	22 130	22 200	22 030	21 730	21 780	21 680	29 610	28 560	31 930
文員 Empregados administrativos <i>Clerks</i>	15 680	16 050	15 390	15 690	16 060	15 410	14 310	14 850	14 030
其中 / Dos quais / Of which :									
- 荷官 “Croupiers” <i>Dealers</i>	13 710	13 650	13 760	13 710	13 650	13 760	-	-	-
- 兌換、賭場監場、巡場、投注員等 Empregados de tesouraria, ficheiros e caixas, chefes e fiscais de banca, operadores de serviços de apostas, etc. <i>Hard and soft count clerks, cage cashiers, pit bosses casino floorpersons, betting service operators, etc.</i>	19 400	20 270	18 710	19 460	20 320	18 770	14 190	16 100	12 310
服務、銷售及同類工作人員 Pessoal dos serviços, vendedores e trabalhadores similares <i>Services and sales workers</i>	10 270	10 210	10 360	10 400	10 460	10 320	9 440	9 040	10 990
其中 / Dos quais / Of which :									
- 賭場侍應生、角子機服務員、護衛及保安、閉路電視監察員等 Assistentes de sala de jogos e/ou de “slot machine”, guardas de segurança, operadores de sistemas de vigilância, etc. <i>Casino & slot machine attendants, security guards, surveillance room operators, etc.</i>	10 630	10 260	11 320	10 730	10 470	11 160	9 900	9 220	14 420
漁農業熟練工作者 Trabalhadores qualificados da agricultura e da pesca <i>Skilled agricultural and fishery workers</i>	8 540	8 770	4 830	7 150	7 360	4 830	11 480	11 480	-
工業工匠及手工藝工人 Trabalhadores da produção industrial e artesãos <i>Craftsmen and similar workers</i>	14 580	15 150	8 770	14 750	15 360	8 770	11 230	11 230	-
機台、機器操作員、司機及裝配員 Operadores de instalações e máquinas, condutores e montadores <i>Plant and machine operators, drivers and assemblers</i>	9 460	9 460	-	9 510	9 510	-	7 500	7 500	-
非技術工人 Trabalhadores não qualificados <i>Unskilled workers</i>	7 080	7 450	6 940	7 100	7 560	6 940	3 590	3 590	-

人力資源需求及薪酬調查
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SURVEY ON MANPOWER NEEDS AND WAGES
(增刊 / Suplemento / Supplement)

博彩業
LOTARIAS E OUTROS JOGOS DE APOSTA
GAMING SECTOR

號/Nº/No.: 4

統計暨普查局 DSEC

年/Ano/Year: 2010

季/Trimestre/Quarter: 4

6. 按職業統計之職位空缺情況

Situação das vagas, por profissão

Job vacancy situation by occupation

2010年第4季末 / Fim do 4ºT 2010 / End of Q4 2010

職業 Profissão Occupation	空缺數目 Nº de vagas No. of vacancies	全職員工數目 Nº de trabalhadores a tempo completo No. of full-time employees	職位空缺率 Taxa de vagas Job vacancy rate %
總數 Total	3 761	43 742	7.9
企業領導人員及經理 Directores e quadros dirigentes de empresas Directors and managers of companies	72	1 325	5.2
專業人員 Especialistas das profissões intelectuais e científicas Professionals	1	304	0.3
技術員及輔助專業人員 Técnicos e profissionais de nível intermédio Technicians and associate professionals	109	1 550	6.6
文員 Empregados administrativos Clerks	3 273	32 385	9.2
其中 / Dos quais / Of which :			
- 荷官 “Croupiers” Dealers	2 121	19 015	10.0
- 兌換、賭場監場、巡場、投注員等 Empregados de tesouraria, ficheiros e caixas, chefes e fiscais de banca, operadores de serviços de apostas, etc. Hard and soft count clerks, cage cashiers, pit bosses casino floorpersons, betting service operators, etc.	1 037	11 227	8.5
服務、銷售及同類工作人員 Pessoal dos serviços, vendedores e trabalhadores similares Services and sales workers	223	5 862	3.7
其中 / Dos quais / Of which :			
- 賭場侍應生、角子機服務員、護衛及保安、 閉路電視監察員等 Assistentes de sala de jogos e/ou de “slot machine”, guardas de segurança, operadores de sistemas de vigilância, etc. Casino & slot machine attendants, security guards, surveillance room operators, etc.	163	5 142	3.1
漁農業熟練工作者 Trabalhadores qualificados da agricultura e da pesca Skilled agricultural and fishery workers	-	519	-
工業工匠及手工藝工人 Trabalhadores da produção industrial e artesãos Craftsmen and similar workers	32	441	6.8
機台、機器操作員、司機及裝配員 Operadores de instalações e máquinas, condutores e montadores Plant and machine operators, drivers and assemblers	3	40	7.0
非技術工人 Trabalhadores não qualificados Unskilled workers	48	1 316	3.5

7. 離職和新聘的全職僱員

Número de trabalhadores a tempo completo saídos e recrutados

Number of full-time employees leaving employment and new recruitment

2010 : 第 4 季 / 4^oT / Q4

離職僱員數目 Número de trabalhadores saídos <i>Number of employees leaving employment</i>	1 790
僱員流失率 (%) Taxa de rotatividade de trabalhadores (%) <i>Employee turnover rate (%)</i>	4.1
新聘僱員數目 Número de trabalhadores recrutados <i>Number of newly recruited employees</i>	2 557
僱員僱用率 (%) Taxa de recrutamento de trabalhadores (%) <i>Employee recruitment rate (%)</i>	5.9